

Bureaucracy Detector Test

Rate the following on a scale of 1 (not at all) to 7 (often)

1. _____ To what extent do agencies in your jurisdiction feel accountable for following rules, regulations, and procedures prescribed in law or policy?
2. _____ To what extent do agencies in your jurisdiction feel accountable for producing measurable outcomes for people?
3. _____ To what extent do agencies in your jurisdiction encounter rules or procedures that impair their ability to perform?
4. _____ To what extent are agencies in your jurisdiction allowed to interpret the application of a rule or law themselves, as opposed to having someone in another agency responsible for enforcing the rule or law make the interpretation?
5. _____ To what extent do agencies in your jurisdiction spend time or money to comply with rules, laws, or reporting requirements that they feel are a waste of time?
6. _____ To what extent do the people in agencies responsible for enforcing administrative rules and regulations understand the work in a front-line agency and what is important to the success of the front-line agency in meeting the needs of those that agency serves?

Scoring:

For the odd numbered questions, simply enter the sum of the three numbers here: _____. Add the three numbers from the even questions, subtract from 21, and enter the resulting number here: _____. Total these two numbers to arrive at your Bureaucracy Detector Test Score: _____.

Scoring Key:

25-42 Charter Agency arrangements are a cinch for you

20-25 There is much potential in the Charter Agency concept for your jurisdiction.

15-20 Worth exploring

10-15 You are well on your way to being a performance based organization

< 10 You are in performance government heaven